

Winchester Hills Water Company

Meter / Meter Valve Policy

(This policy was proposed and approved in the November 4, 2019 board meeting. Article 4.a. Amended in the February 3, 2020 board meeting, Article 4.f.)

Company policy states that anyone who breaks a water company meter or meter valve by running over it, or trying to shut off the valve or turn it on, or causes damage to the meter or meter valve in any other manner, will be held responsible and assessed the cost of the repairs.

Shareholders, contractors, etc. should contact the water company before attempting to shut off the meter or any water company valves. Per this policy, in the event of any damages caused by anyone other than the water company to water company property such as pipes, valves, meters, meter valves that are broken while trying to shut off the water, etc., the shareholder will be responsible for the cost of the repair. It is suggested that each shareholder have a shut-off valve on their side of the meter in order to troubleshoot any needed repairs to the home or landscape.